

LO: To write a formal letter of complaint

9B Chippy Lane,
Westcroft,
Milton keynes,
MK5 J2O

Fajitas time restaurant,
Longhorn road,
White house,
Milton keynes,
Mk23 4LK

24th June 2040

To the owners on fajitas time,

I am writing to you to inform you that I am tremendously disappointed by the food I received from your restaurant.

We phoned the restaurant at exactly 5 o'clock on the dot, and had to wait two and half hours for our food! By the time the delivery driver came, the young man was outrageously rude, Leaving our food on the doorstep without even ringing the bell! Fortunately, My oldest child saw the man walking away and Informed me. Finally, we went to go eat our food, but found it icy cold, and instead of jalapenos we found pieces of corn. Our fajitas were unusually bland and all of our chicken had not been cooked! All of my family were very disappointed, including myself, so we resolved to order 'KFC' and throw away that horrid meal.

I request that your restaurant gives me and my family a full refund, a couple of those free toys, for my children, and if this ever happens again I will report you to the local food agency and the council. I promise you that your restaurant will be in the papers and everybody will know of the monstrosity you served myself and family.

Yours sincerely,

Miss. Olivia Owens